

Contented Canines Dog Day Care Information / Rules & Regulations / Agreement Forms

Owner Information: *Please circle the Phone # we should call first if we need you during the day

Owner _____ Home Phone _____
Street _____ Work Phone _____
City/State/Zip _____ Cell Phone _____

E-mail _____ (used only for Contented Canines correspondence)

Emergency Contact Information (if we can't reach you, the owner):

Name _____ Relationship _____
Phone Numbers _____

Those Authorized to Pick up Your Dog(s):

Name _____ Phone _____
Name _____ Phone _____

Rules and Regulations:

The purpose of Contented Canines Dog Day Care is to provide a safe, fun, and stimulating environment for your dog(s). To ensure the safety and health of your dog and of our other guests, we require all of our guests to comply with the following Rules and Regulations.

Age: All dogs must be of age to be current on at least 3 puppy shots.

Sex: Every dog over 6 months of age must be spayed or neutered.

Shots: All dogs must have up to date vaccinations. Owners must submit proof from veterinarian that their dog is current and up to date on the following vaccinations: DHPP and Rabies; Kennel Cough is not required.

Preventatives: We strongly suggest all day care dogs be covered by flea and heartworm preventatives.

Health: All dogs must be in good health. Owners will need to certify that their dog(s) are in good health and have not been ill (with a contagious illness) in the past 30 days. On admission all dogs must be free from any condition, which could potentially jeopardize other guests. Dogs who have been ill with a communicable condition in the last 30 days will require a veterinarian certification of health to be admitted or readmitted.

Behavior: All dogs must be non-aggressive and not food or toy protective to participate in group play. If your dog does have any aggressive tendencies in these situations you must let the staff know ahead of time.

Forms: All dogs must have all the Contented Canines Day Care forms completed and turned into our office at least 24 hours prior to the dogs first visit.

Fees: All fees are to be paid on day of visit. We offer per day fees, and 6 days or 12 days package options.

Days and Hours: Monday - Friday from 7:00am to 6:00pm. Your pet may not be dropped off before 7:00am and not be left here in general after 6:00pm. Owners will be asked to give a general pick up time with each drop off. If pick up is close to 6:00pm and owners do not pick dog up by 6:00pm they will be charged an additional \$5, starting at 6pm and for every hour past 6pm. Dogs at the facility past 6pm will be kenneled. We do offer a 7:30pm pick up (\$10 added to visit).

Reservations: Required. Preference will be given to dogs attending full time on a regular basis. Please make sure you read our cancellation policy on the back of this sheet.

Agreement : All dogs are cared for by Contented Canines, its owner, staff, or volunteers without liability on their part for loss or damage from disease, death, running away, theft, fire, injury to persons, to other dogs, or property by said dog, or other unavoidable causes, due

diligence and care having been exercised. I understand that I am solely financially responsible for any damage or harm caused by my dog(s) while under the care of Contented Canines. I agree that in admitting my dog(s) to Contented Canines, they have relied on my representation that my dog(s) is/are in good health and has/have not harmed or shown aggression or threatening behavior towards any person or any other dog. If my dog becomes injured or ill, Contented Canines shall have the right to call a veterinarian, as designated below, or to call a veterinarian of their choice; or to administer medicine or give other advisable attention, within their discretion and judgment, and such expenses, being reasonable in amount, shall be paid promptly by me, the owner of the dog. If my dog cannot safely adapt to the group daycare, Contented Canines shall have the right to place my dog in a traditional kennel.

Read and initial each item:

_____ **Please let us know whether you want your dog to be a “Regular” or a “Drop-in”** - A “Regular” is a dog that comes to a day of daycare on a regular basis, they attend that day every week and you do not need to call to schedule a visit. A “Drop-in” is a dog that the owner only brings them once in a while and has to call ahead to schedule their daycare visit

_____ **Cancellation Policy** -If your dog is a regular or a drop-in and you no show (your dog does not attend and you did not give us notice by 5 pm the previous business day) the following rule is applied.

* 1st time you no show or not cancel by 5:00PM the previous business day we take away your free day that we give after 12 paid days.

* 2nd time or any time after, if you don't have a free day to take away you will be charged for the day you no showed. If you have a pre-paid package we will take a day from your package, if you do not have a pre-paid package you will owe for the no show the next time you bring your dog in for daycare. If you need to cancel please do so by 5:00 PM the previous business day, this may allow us to fill your dog's spot. As always, we will make exceptions to this with emergencies or situations that are out of your control. If you cannot keep to our “regular” dogs' agreement please consider switching to a drop in.

_____ **Drop off and pick up times** - We do like to have an idea of when you are dropping off and planning to pick up your dog. Drop off time is important for scheduling adequate staff and scheduling times for a new dog to come in. The pick up time is important for us with grooming(we do clean up the dogs before they go home), walks & pottyng dogs.

_____ **Fees for paying per visit** - Per visit paying fees are due on the day of the visit. ½ day visits, if dog is not picked up in 5 hours or less, at 5+ hours you will owe an additional \$5. If more than ½ hour over 5 hours you will owe full day fees.

_____ Dogs not regularly exercised to the level of activity at C.C. Day Care may have sore muscles, sore joints and fatigue. Dogs not exposed to matted surfaces may experience sore paws, blisters, or raw pads.

_____ **Potential risks at daycare** - When dogs are playing, chasing balls, rough housing there will always be the chance of a dog getting scratched, poked, or punctured by a tooth from another dog. There is no way around this when dogs are running free playing together. The dogs will also get wet from dog slobber and then dirty from the wetness. We do the best we can to keep all dogs safe while playing and we clean them up before they leave. We will always report to an owner if there was an obvious incident where a dog gets scratched or punctured by a tooth or hurt in any way during play. If we miss an incident and you notice a mark on your dog, please let us know. However, there is little we can do to stop every scratch and poke, but we can observe closely who your dog is playing most with to watch for any future problem. **Kennel Cough** is a highly contagious respiratory infection that is always a potential risk for your dog when interacting with other dogs. There are many strains of Kennel Cough and the vaccines do not necessarily prevent your dog from contracting it. It is not life threatening and is very similar to children catching a cold from other children in daycare.

_____ Long toe nails may cause injury. You will be notified if your dog's nails are too long. If, at your next visit, the nails have not been trimmed, C.C. will trim them at the owner's expense.

_____ Any behavior deemed dangerous or inappropriate by C.C. may result in separation of your dog from the group. The dog will still get activity, just separate from the group, and may have to spend more time in the kennel than the dogs that play well together.

_____ Behaviors that could cause a dog to be excused from daycare - The two main issues are, that over time if not rectified may cause a dog to be excused, “marking” - intentional peeing in the building or aggressive/overly dominant behavior that becomes uncontrollable. If we are having these issues with a dog we will explain the issue to the owner and we will try to resolve them so the dog can continue to attend. If the problem doesn't get better or gets worse the owner will be notified and the dog will not be able to return to daycare.

_____ I agree that dogs not regularly socialized do not necessarily know how to behave properly with other dogs. These dogs are at higher risk of incidents including but not limited to, bites, fights, fear aggression, object guarding, acting out at other dogs.

_____ I understand and acknowledge that the staff of C.C. will supervise and correct inappropriate behavior that my dog(s) may show in day care.

_____ **Circle** Yes or No - my dog can/can't go on a daily walk/run on the Ben Butterworth Parkway Path, weather permitting. I understand if my dog can't behave on these walks/runs they will not go.

_____ **If the weather is questionable** call before you come. A message will be on the voice mail by 6am if daycare is cancelled. If no message then we will be here. If the weather turns bad during the day we will call your contact number and let you know if we need to close early.

I/we certify that I/we have read and understand the Rules and Regulations. I/we certify that I/we have read and understand this agreement form and agree to abide by them. I agree to accept all the terms, conditions, and statements of this agreement.

Owner(s) _____ Date _____

Dog Information:

Name _____ Breed _____

Date of Birth _____ Sex _____ Spayed / Neutered (if over 6 mths must be altered)

Identification on dog / microchip information _____

Vaccination expiration dates: * *Must bring a copy of vaccination information from your vet*

Rabies _____ DHPP _____ Kennel Cough _____

Flea Preventative - No flea collars

Type _____ Last given/applied _____

Heartworm Preventative

Type _____ Last given/applied _____

Medications _____

How do you give medication? _____

Veterinarian Name _____

Phone # _____

Does your dog have any health problems we should be aware of? _____

Does your dog have any past injuries or current conditions? _____

Please answer all the following questions. Your honesty is very important. Honest answers are important to help make your dog(s) and the other dogs at our day care have a positive experience. If there are questions you can't answer or answers that cause concern to our staff your dog may have to go through our evaluation process before being admitted into our day care program. Pre-day care evaluations are \$25.

Who / where did you get this dog from? _____

How old was this dog when you got him/her? _____

How long have you owned this dog? _____

If you got this dog after it was 6 months old do you know this dog's history? _____

Is your dog crate trained / ok in a crate? _____

Does your dog like to be brushed? _____

Does your dog have any sensitive area on it's body? _____

How does your dog react to having his/her nails trimmed? _____

How does your dog react to visitors/strangers coming into your home/yard? _____

Has your dog ever growled / snapped or lunged at anyone passing by your car / home / yard?

How does your dog respond to distractions on a walk? _____

Bike riders? _____ Other people? _____

Other dogs? _____

Has your dog played off leash with other dogs **it does not know**? _____

Does your dog play well with all other dogs **it does not know**? _____

Are there any types of dogs / puppies that your dog automatically fears or dislikes? Males/Females

How does your dog react to puppies? _____

Has your dog every had to share toys or food with other dogs? _____ If yes, how does your dog respond in food or toy sharing situations with other dogs? _____

Does your dog play with toys? _____ Favorite toys? Or Toys your dog can't have? _____

Can / does your dog chew bones? _____ Favorite bones? or Bones your dog can't have? _____

Are there any people your dog automatically fears or dislikes? _____

Does your dog jump on people? _____ Are you ok with this behavior? _____

Has your dog ever growled at anyone? _____ What were the circumstances? _____

Has your dog ever bitten anyone? _____ What were the circumstances? _____

Does your dog have any problems in the following areas? (Circle any that apply.)

Mouthing Chewing Barking Housebreaking Bolting out doorways

Is your dog frightened of any noises? _____

Have you ever tried to take food/toys away from your dog? _____ What happens? _____

Has a stranger ever tried to take food/toys away from your dog? _____ What happens? _____

Rate your dogs energy level "1" being very mellow to "10" being a total uncontrollable spaz. _____

Has your dog had any formal obedience training? _____

Rate your dog's knowledge and response to the following basic commands (0 - 5):

Command	Knowledge	Responds Well
Sit	0 1 2 3 4 5	0 1 2 3 4 5
Down	0 1 2 3 4 5	0 1 2 3 4 5
Sit/Stay	0 1 2 3 4 5	0 1 2 3 4 5
Down/Stay	0 1 2 3 4 5	0 1 2 3 4 5
Come	0 1 2 3 4 5	0 1 2 3 4 5

Do you have a release word for your stay command? _____

Do you walk your dog on your right or left side? _____ Do you have a collar preference for walks?
_____ (If your dog is difficult I will use the appropriate collar or not walk the dog.)

Does your dog have a quiet command? _____

Does your dog have a bathroom command? _____

Does your dog give signals when it must go outside? _____

Does your dog have inside marking problems when around other dogs or if it smells past indoor potty accidents?

Is your dog allowed on furniture? _____

Does your dog like to play in water? _____

Does your dog have any food allergies? _____

Please list any other information you feel relevant: _____

I have answered all questions honestly to the best of my knowledge.

Owner _____ Date _____